



Suruhanjaya Komunikasi dan Multimedia Malaysia
Malaysian Communications and Multimedia Commission

EMERGENCY COMMUNICATIONS IN MALAYSIA A REGULATORY PERSPECTIVE

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- MCMC is a supporting agency to the National Security Division, Prime Minister's Department which is the national coordinator for disaster management, (Directive 20, 1997)
- Extensive Powers on Emergency Communications in the Communications and Multimedia Act
 - Section 266 – Special Powers in emergency
 - Section 267 – Disaster Plan
 - Section 192 – Required Application Service



SECTION 266 SPECIAL POWERS IN EMERGENCY

- Powers to suspend license of licensee
- Take temporary control of any network facilities and service, applications service and/or content applications service
- Withdraw either totally or partially, use of any network facilities or service, applications service and/or content applications service from any licensee, person or general public
- Order taking possession of any customer equipment
- Will be paid adequate compensation



SECTION 267 DISASTER PLAN

- MCMC may direct licensee or class of licensees to develop in consultation with authorities specified by the Commission a disaster plan for the survivability and recovery of any network facilities or service, applications service or content applications service in case of a disaster, crisis or civil emergency



SECTION 192 REQUIRED APPLICATIONS SERVICES

- Minister may determine list of Required Applications Services (RAS) which covers Emergency Services
- Includes access to controlled network facilities and network services for the purposes of providing emergency services
- Section 194 - MCMC may specify operational details for the RAS



SECTION 192 REQUIRED APPLICATIONS SERVICES

- Public Consultation on Operational Details on RAS – 12 October 2006
- To obtain feedback from operators on operational details in relation to RAS
- Report on Public Consultation – 12 July 2006
- Other initiatives
 - SMS early warnings



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Thank You

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